

NFAIS 61<sup>st</sup> Annual Conference • 15 February 2019

**I am Scott Livingston  
I am not a book**

**Scott Livingston**

Executive Director

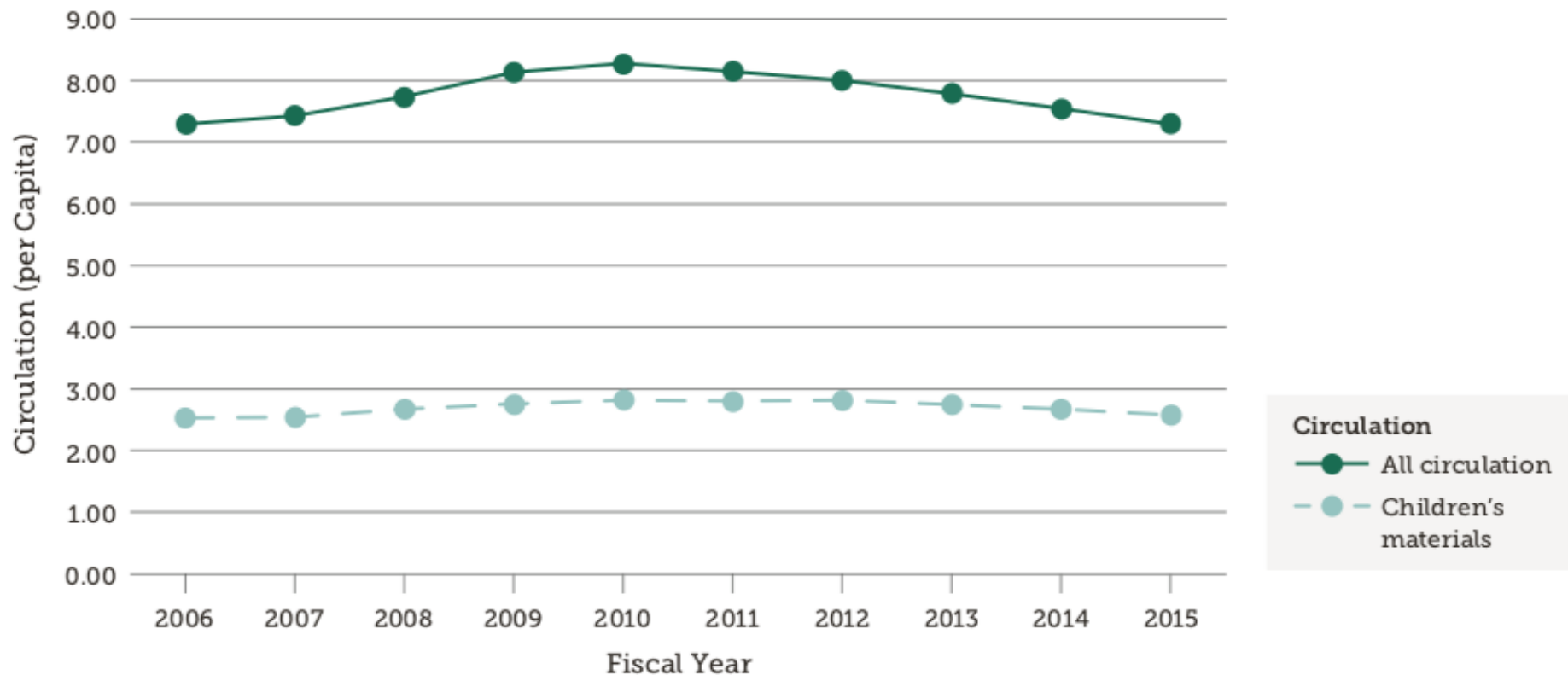
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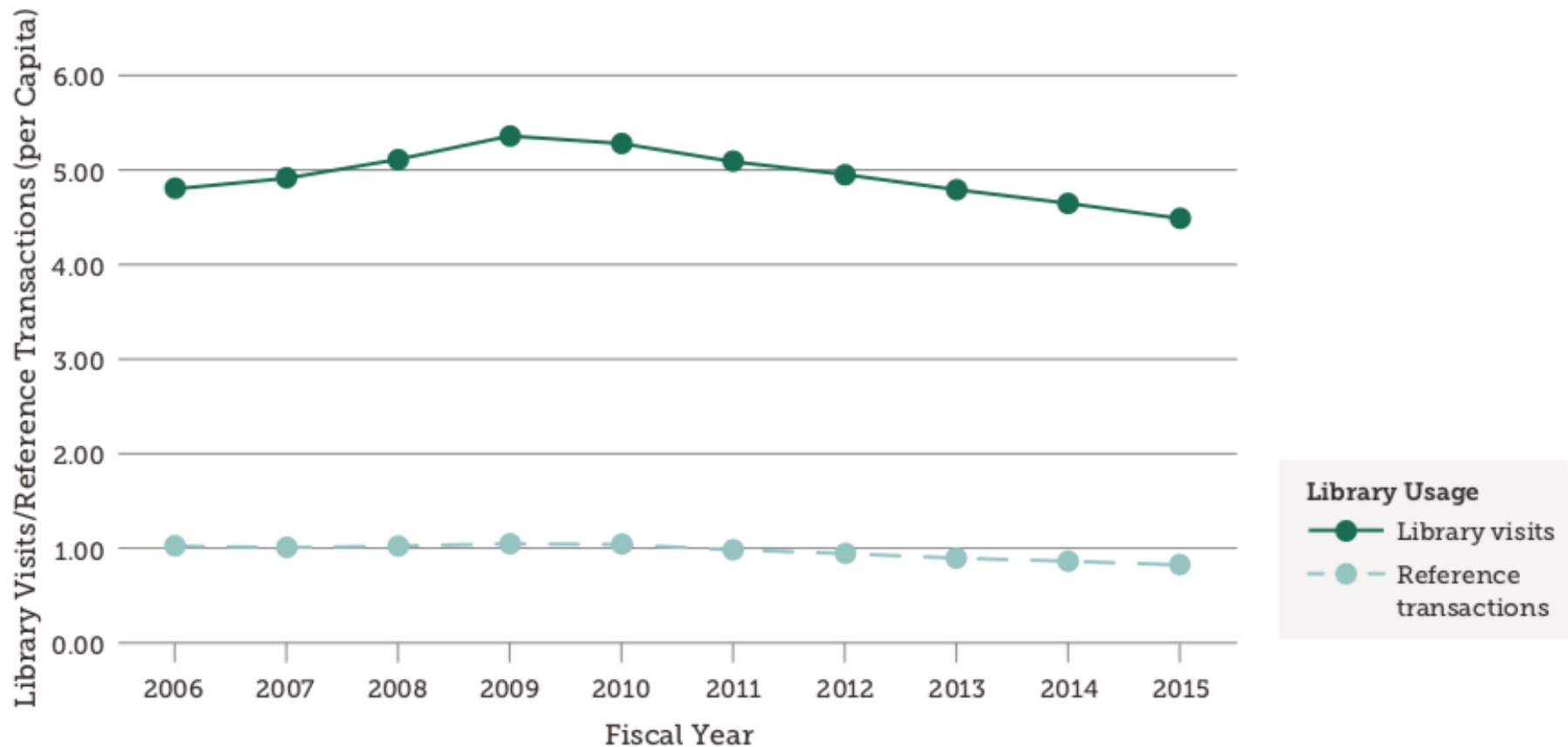
# Americans

Figure 2-2. Circulation and Children's Materials Circulation per Capita, FY 2006–2015



SOURCE: IMLS, Public Libraries Survey, FY 2006–2015.

Figure 2-6. Library Visits and Reference Transactions per Capita, FY 2006–2015

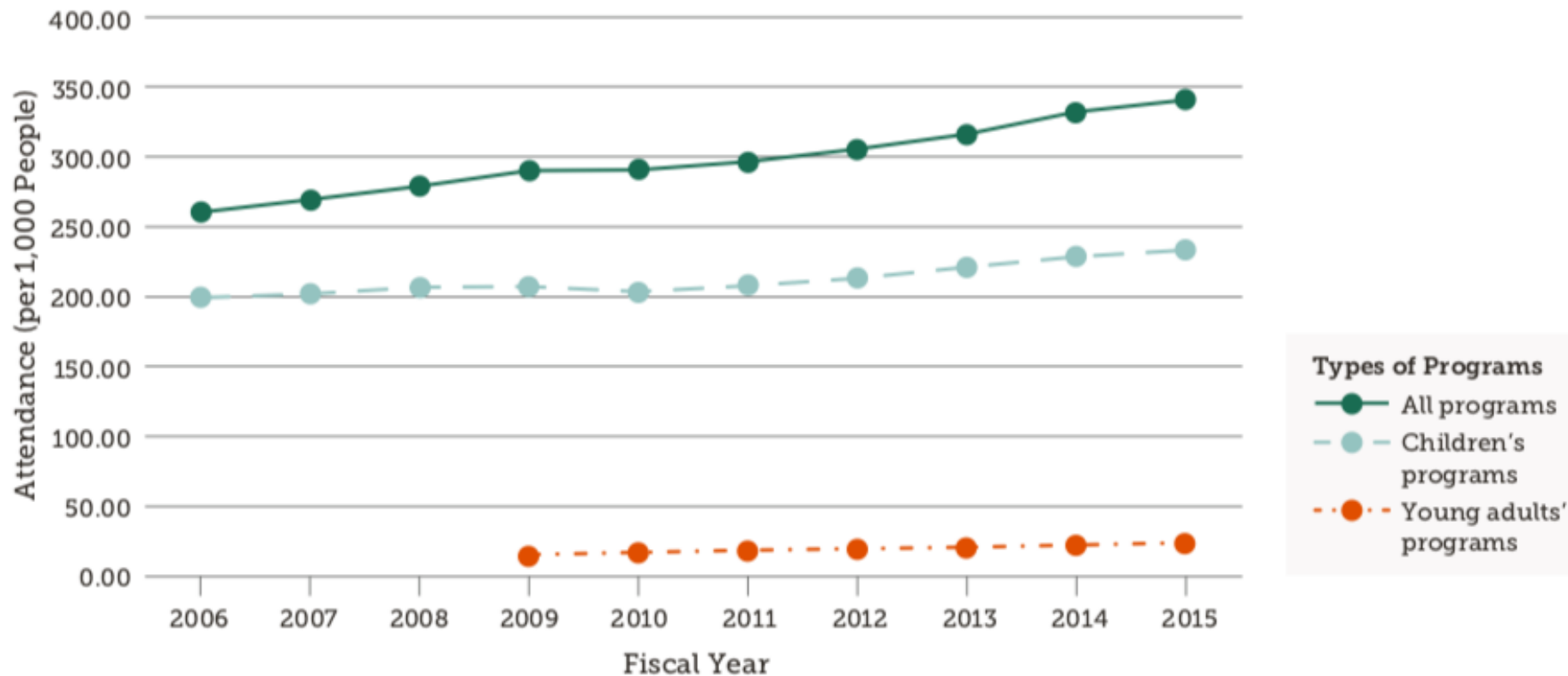


SOURCE: IMLS, Public Libraries Survey, FY 2006–2015.

Source: Urban Library Council

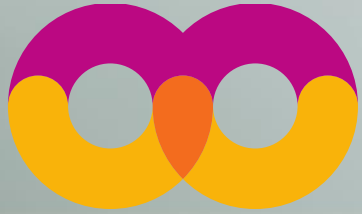


Figure 2-10. Total Program Attendance per 1,000 People by Program Type, FY 2006–2015

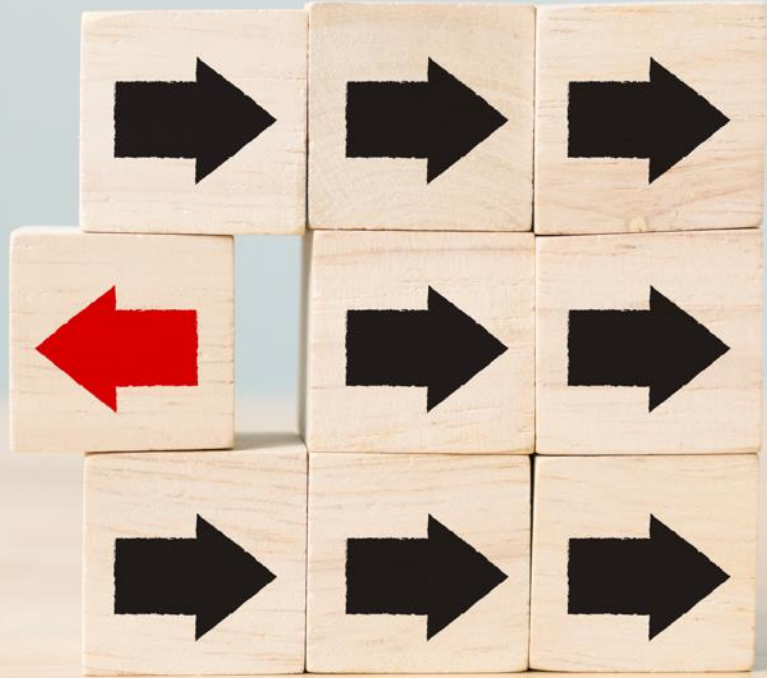


NOTE: Total programs does not equal the sum of children's programs and young adults' programs. Instead, total programs may include other state-specific program data not collected or reported by the PLS. Data on young adults' programs were not collected until FY 2009, and therefore, 10-year trends are not available.

SOURCE: IMLS, Public Libraries Survey, FY 2006–2015.



Wise™





Circulation



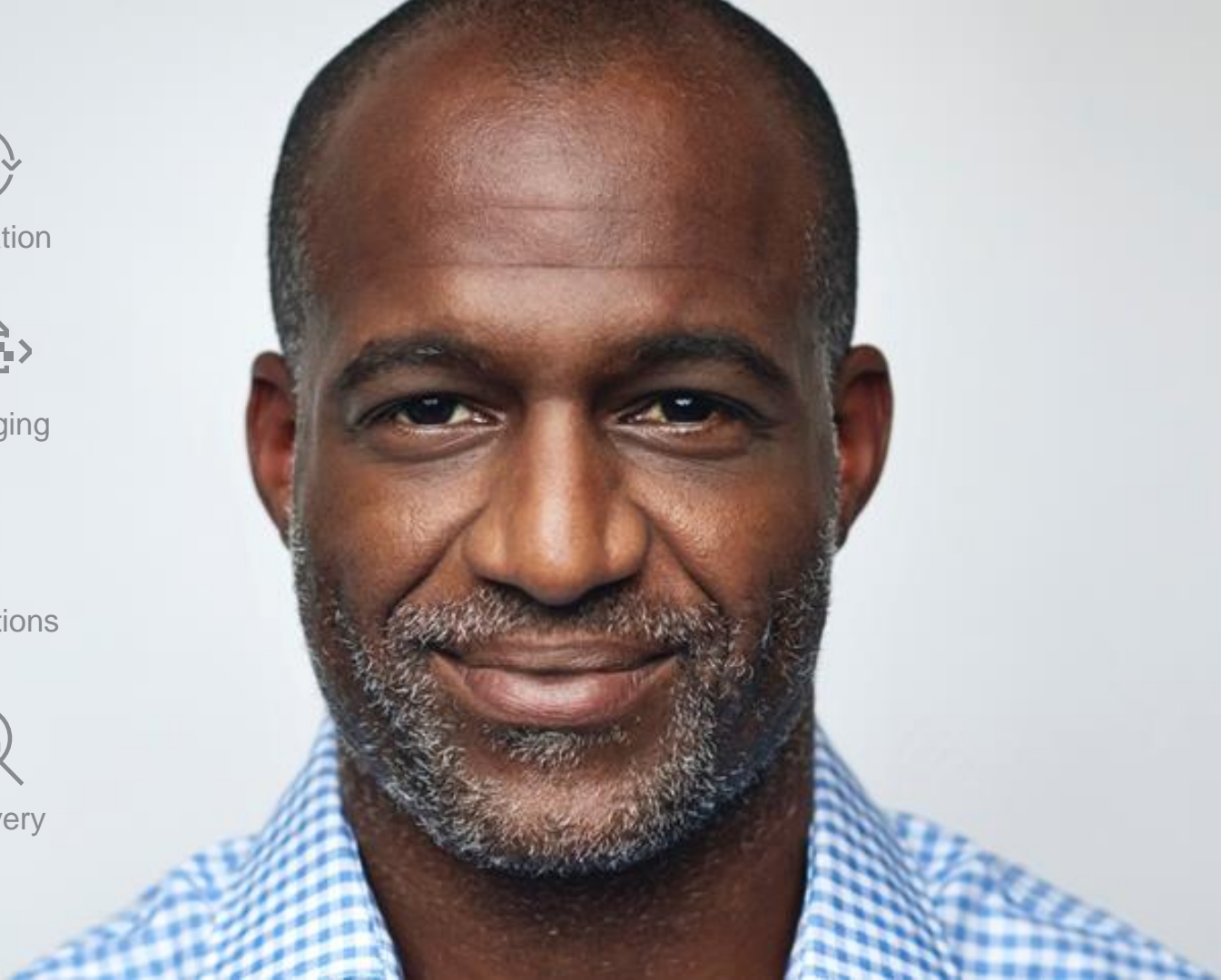
Cataloging



Acquisitions



Discovery







**Customer relationship  
management**



**Marketing**



**Analytics**

Designed around people

Driven by data



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